



Carl Baguhn GmbH & Co.KG is a growing medium-sized company with a 115-year tradition and offers its customers worldwide spare parts and customer service. We specialize in the repair and maintenance of engines and components for the marine and industrial sectors.

Help us with our expansion plans. We are looking for a

Service Manager for high-speed engines (m/f/d)

YOUR RESPONSIBILITIES

- Lead and motivate a trained staff to provide quality service to all customers and our service partners in a timely manner
- Independent work from customer advice and quotation preparation to order processing and billing
- Well-founded troubleshooting and analysis in mechanics and electrics, with help from provided workshop manuals and software tools (Vodia)
- Provide status, service reports and recommend next steps to customers
- Build and manage team with assigning key deliverables in our workshop and on the On-Site service, near Hamburg and worldwide

YOUR QUALIFICATION

- Technical profession as technician, engineer welcome or minimum experience in field service business / engine service business
- Excellent understanding of engine- and transmission technology, mechanics, and electronics
- Long term experience working in engine service business at field, knowing specifics of technology and brands
- Successful experience in managing / leading technicians
- Ability to work with different types of people, understand wording and culture at field as well as in management organization
- Outstanding interpersonal skills along with excellent written and verbal communication skills
- Fluency in both oral and written German and proficiency in English
- Good ability to work in a motivated and solution-oriented team
- The willingness to travel internationally if necessary

WE OFFER

A job with a long-term perspective in an expanding and motivated team with a familiar working atmosphere, good social benefits such as occupational disability insurance, company pension schemes and performance-related salaries.

CONTACT

Please apply by sending your CV and covering letter including your salary expectations to

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